

# Customer Returns Form



[www.sosimply.com](http://www.sosimply.com)

[info@simplyrobell.com](mailto:info@simplyrobell.com)

Date: .....

Order ID number: .....

Name: .....

Address: .....

Tel no: ..... Email .....

**\*\*\*If you are returning items from different order ID numbers, please submit a separate form for each order\*\*\***

**\*\*\*Please write a separate line for each item returned\*\*\***

**\*\*\* Please choose a reason code from A – E below, for each item you are returning\*\*\***

Item code, colour, size	Reason for returning item -  (A) = faulty (B) = incorrect style (C) = incorrect size (D) = incorrect colour (E) = unsuitable	Refund or Replacement item required? <b>please state</b>	Amount  £

**RETURNS / EXCHANGES CANNOT BE ACCEPTED IF LABELS ARE REMOVED FROM GARMENT**

If for any reason you are unhappy with your purchase you may return it to us in its original condition with the labels and packaging intact, within 14 days of receipt. For a full refund excluding postage and packaging, buyers will be responsible for the cost of the return unless the items are deemed to be faulty we will refund the total amount including postage and packaging, or offer an alternative including postage and packaging.

**Address to return to: (cost of postage/insurance is responsibility of sender)**



**RETURNS DEPT.  
SO SIMPLY ROBELL  
THE GRANARY  
HINTON BUSINESS PARK  
TARRANT HINTON, DORSET. DT11 8JF  
UNITED KINGDOM**